BHAGWANTRAO ARTS & SCIENCE COLLEGE, ETAPALLI GRIEVANCE & REDRESSAL CELL REPORT

2020 - 2021

As suggested by University Grant Commission, New Delhi, the College has established a Grievance Redressal Cell, To provide a mechanism for redressal of students grievances and ensure the transparency in admission and prevention of unfair practices, etc. The function of the cell is to look into the complaints lodged by any student and judge its merit. The Grievance Cell is also empowered to look into matters of harassment. Anyone with a genuine grievance may approach the department members in person, or in consultation with the officer in charge of Grievance Redressal Cell. In case the person is unwilling to appear in self, grievance may be dropped in writing at the letterbox/suggestion box of the Grievance Cell at near Principal cabin. Grievances may also be sent through e-mail to the officer in charge of students Grievance Cell.

The college has constituted a Grievance and Redressal Committee in the beginning of academic Year 2020 - 2021. The meeting of the committee was held in Principal's cabinwith available members in the month of July and took the following decisions.

- 1. To maintain a Complaint Register for entering the complaints.
- 2. To intimate the students about the committee through class teachers to report any such cases.
- 3. To display the details of the committee members with mobile phone numbers on notice board.
- 4. The committee also decided to follow the three tier system for solving the problems.
 - i. Class level- In the weekly Tutorial system the class teachers.
 - ii. Department level- The Department Heads or the senior teachers deals the problems of students.
 - iii. College level- The Committee

The Committee -

1. Dr. S. N. Bute (Principal)

2. Dr. S. D. Maind (Director of Physical Education)

3. Dr. B. D. Kongre- Arts Stream (Head, Department of English)

4. Prof. V. P. Pattiwar (Librarian) - Tool Mount

5. Dr. S. P. Patil - Science Stream (Head, Department of Botany) .

In the follow up meeting on the subsequent months the committee has found that no complaints have been reported to the Committee directly. Although some grievance were reported the class teachers and at the Department level. The Committee made sure that the redressal of such grievance was taken care by the class teachers and the Head of the Departments effectively.

Arts & Sejence College SEAL Seign & Frapalli *

Principal
Bhagwantrao Arts & Science
College, Etapalli Dist. Gadchiroli

BHAGWANTRAO ARTS & SCIENCE COLLEGE, ETAPALLI

GRIEVANCE CELL

All the members of grievance cell are informed that meeting of grievance cell will be conducted on 17/27/2 at 11A.M. in the Principal's cabin to solve students problem related to University Exam and Internal Exam Summer 2020-21 of students.

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1. Dr. S. D. Maind (Director of Physical Education)

2. Dr. B. D. Kongre- Arts Stream (Head, Department of English)

3. Prof. V. P. Pattiwar (Librarian)

4. Dr. S. P. Patil – Science Stream (Head, Department of Botany)

Principal
Bhagwantrao Arts & Science
College,Etapalli Dist.Gadchiroli

BHAGWANTRAO ARTS & SCIENCE COLLEGE, ETAPALLI GRIEVANCE CELL

NOTICE

Hereby informed to students of B.A. & B. Sc. Of college is that GRIEVANCE CELL is established in the college. Following teaching staff member will resolve your grievance related to University examination and internal examination. For any grievances related to examination, kindly contact to following staff members.

- 1. Dr. B. D. Kongre- Arts Stream (Head, Department of English)
- 2. Dr. S. P. Patil Science Stream (Head, Department of Botany) _

Bhagwantrao Arts & Science College, Etapalli Dist. Gadchiroli

BHAGWANTRAO ARTS & SCIENCE COLLEGE, ETAPALLI

GRIEVANCE CELL

Mechanism to deal with internal examination related grievances is transparent, time-bound and efficient.

Grievance related University Exam/Grievances related internal Exams.

Establishment of Grievances Committee 2020-21

Dr. B. D. Kongre

Dr. S. P. Patil

Application received from students-2020-21

Register maintained by committee to resolve the issue of students as follows.

Sr. No.	Name of the Students	Class	Issues	Resolution of issues
1	ATARE SANJAY	B.A. Sem- I	Password issue	Matter send to University BOE G.U
	DIPAK			Gadchiroli
2	NAROTE MANJU	B.A. Sem- I	Link problem at the time of	Matter send to University BOE G.U
	NEVRU		examination	Gadchiroli
3	DURGE MOHIT	B.A. Sem- III	Online exam Marathi paper	Matter send to University BOE G.U
	MAROTI		disturbance	Gadchiroli
4	NAMEWAR SUPRIYA	B.A. Sem- III	Password issue	Matter send to University BOE G.U
	SHANKAR			Gadchiroli
5	NAMEWAR RAHUL	B.A. Sem- III	Online exam Political Science paper	Matter send to University BOE G.U
	AATISH		disturbance	Gadchiroli
6	MAHA DIVYA MALU	B.A. Sem- V	Link problem at the time of	Matter send to University BOE G.U
			examination	Gadchiroli
7	MATAMI RAKESH	B.A. Sem- V	Online exam English paper	Matter send to University BOE G.U
	DILIP		disturbance	Gadchiroli
8	WELDA ANJU DOHE	B.A. Sem- V	Password issue	Matter send to University BOE G.U
				Gadchiroli
9	ALLURWAR RAKESH	B.Sc. Sem- I	Link problem at the time of	Matter send to University BOE G.U
	ASHOK		examination	Gadchiroli
10	CHAPDE KIRAN	B.Sc. Sem- I	Password issue	Matter send to University BOE G.U
	NILKANTH			Gadchiroli

11	KARMARKAR	B.Sc. Sem- I	Online exam Zoology paper	Matter send to University BOE G.U
	DHAMMDIP		disturbance	Gadchiroli
	MAHADEO			
12	BANE DIVYA	B.Sc. Sem- III	Password issue	Matter send to University BOE G.U
	NAMDEV			Gadchiroli
13	KANNAKE ASHVIDHA	B.Sc. Sem- III	Password issue	Matter send to University BOE G.U
	RAMDAS			Gadchiroli
14	KARMARKAR	B.Sc. Sem- III	Online exam Botany paper	Matter send to University BOE G.U
	ANKUSH SHANKAR		disturbance	Gadchiroli
15	MESHRAM PUNAM	B.Sc. Sem- V	Technical difficulty during online	Matter send to University BOE G.U
	PURUSHOTTAM		examination	Gadchiroli
16	KARMARKAR	B.Sc. Sem- V	Link problem at the time of	Matter send to University BOE G.U
	KHUSHWANT RUSHI		examination	Gadchiroli
17	SELOTE MOHIT	B.Sc. Sem- V	Online exam Chemistry paper	Matter send to University BOE G.U
	RAMESH		disturbance	Gadchiroli



Principal
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